



Dear Customer

After closely following the updates from both the Government and relevant National Governing Bodies of Sport on the new national lockdown measures, we are unfortunately having to close all venues from Tuesday 5<sup>th</sup> January with the view of reopening on Tuesday 16<sup>th</sup> February, subject to the Government review on the 15<sup>th</sup> February.

### **What this means for hirers**

- All bookings within this timeframe will be cancelled and a credit note will be raised for the amount owed and applied to future bookings. Alternatively If you would prefer a full refund then this can also be arranged. If you could confirm either way via email ([bookings@buddlevenues.com](mailto:bookings@buddlevenues.com)) or messaging our text service (07401251910), we will be more than happy to process your preferred option.
- We aim to reopen on Tuesday 16<sup>th</sup> February and continue as normal. This means that currently all bookings after this date remain the same and you will continue with your same booking slot. If we are able to reopen on this date any unpaid invoices will just need to be cleared before use.

### **Updates**

You can view updates and news from Buddle Venues throughout the closure on our Social Media outlets and Website (Click the links below).

- [Facebook](#)
- [Twitter](#)
- [Instagram](#)
- [LinkedIn](#)
- [www.buddlevenues.com](http://www.buddlevenues.com)

Again, we want to thank you all for your continued support and patience and we look forward to having you back as soon as possible

Stay safe

Team Buddle.